

SENIOR PROJECT ASSISTANT (COMPLIANCE TRAINING)

VACANCY NOTICE (VN)

Open to Internal and External Candidates

Position Title : Senior Project Assistant (Compliance Training)
Reference No : VN/UG/008/2023
Duty Station : Kampala, Uganda
Classification : General Service (G6)
Type of Appointment : Fixed term, one year with possibility of extension
Estimated Start Date : As soon as possible
Closing Date : 04th April 2023

Established in 1951, IOM is a Related Organization of the United Nations, and as the leading UN agency in the field of migration, works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants. IOM is committed to a diverse and inclusive environment. Internal candidates are eligible to apply to this vacancy and are considered as first-tier candidates

ORGANIZATIONAL CONTEXT AND SCOPE

The United States Refugee Admissions Program (USRAP) operates world-wide with a target of providing resettlement opportunities to thousands of refugees each year. IOM provides a range of services and support to the USRAP including, but not limited to, case processing, migration health assessments, cultural orientation training, organized transportation and administration of a travel loan and collections program. The Department of Operations and Emergencies (DOE), specifically the Resettlement and Movement Division (RMM), has the organizational responsibility to provide direction, oversight, and guidance to IOM's global support to all resettlement programs.

Under the overall supervision of the Chief of Mission and direct supervision of the Head of Operations for the Great Lakes, West and Central Africa (GLWCA) and in coordination with the IOM USRAP Washington Training Coordinator, the Senior Project Assistant (Compliance Training) will be responsible for supporting all training activities for Movement Operations staff in the Great Lakes, West and Central Africa region who are carrying out resettlement- and movement operations-related activities, with the following duties and responsibilities.

Core Functions / Responsibilities:

1. Using the IOM core competencies, technical work requirements, and donor requirements as a guide, work and collaborate with the IOM USRAP Washington Training Unit and Movement

Operations management to identify training priorities, focusing on training that will improve staff capabilities, skills, and technical knowledge. Prepare and communicate training work plans and keep all stakeholders updated regarding training priorities and plan alterations. Reach-out regularly to staff and managers in the Great Lakes, West and Central Africa region to assess training needs and help them utilize training to meet professional development goals.

2. Complete successfully the annual RMM/USRAP in-person or virtual multi-week Training of Trainers (TOT) Workshop, which reviews the year's thematic trainings, offers guidance on how to present the material, teaches training organization and facilitation skills, advises on the wider role of the Compliance Training position in relation to giving technical training and coordinating training workshops and programs, requires the completion of weekly homework assignments, and necessitates active participation including presenting training material with the purpose of receiving feedback from the facilitators and other participating trainers.
3. Organize all Movement Operations trainings in the Great Lakes, West and Central Africa region, handling the logistics and administrative details of the training sessions, including securing the training venue, organizing IT services, preparing print materials, disseminating agendas, communicating with participants on the training details, arranging travel for participants or facilitators as needed, organizing welcome packets and other materials for participants, preparing the set-up of the room, and cleaning up after the training session is completed.
4. Facilitate the annual thematic trainings released by the IOM Washington Training Unit. Ensure all Movement Operations staff throughout the Great Lakes, West and Central Africa region who are carrying out resettlement- and movement operations-related activities receive the thematic trainings they are required to take during the year.
5. Act as a facilitator for other training sessions, ensuring the material and exercises are presented as written and that the facilitation is engaging and dynamic. When not the sole or lead facilitator, provide support to the facilitator(s) as needed and assist in the preparation of instructional materials, presentations, participant workbooks and handouts.
6. As needed, ensure staff in the Great Lakes, West and Central Africa region complete MHD, RMM and USRAP required IOM e-learning courses and other online training sessions as well as required mission-level and external trainings. When training is offered virtually at the global level, assist the Training Unit by communicating with the Great Lakes, West and Central Africa region staff regarding virtual training dates, times, and participation.
7. As required, coordinate or support other learning programs, activities and events within the Great Lakes, West and Central Africa region, such as workshops, wellness weeks, mentoring programs, and seminars. Provide logistical and administrative support, input on content and facilitation methodologies, and coordination with relevant entities such as external companies and facilitators, the Training Unit on budget approval and Staff Development and Learning Unit (SDL) on attendance records.
8. Record staff attendance at all training sessions and submit attendance lists to the SDL and the IOM USRAP Washington Training Unit. Regularly communicate with the Project Manager and Training Coordinator regarding staff who have not received the required trainings and how you plan to have them trained.
9. Collect evaluations of trainings in order to produce demonstrable outcomes and ensure continual improvements are made. Regularly follow up with staff who took trainings to measure how the training knowledge is being applied to their work.
10. Participate in quarterly calls with the Training Coordinator and the Training Team to discuss the trainings that have been given and any challenges or outstanding issues. Prepare quarterly statistical and narrative reports on the training that has been given and the staff who attended and submit to Project Manager and the Training Coordinator.

11. Continually improve facilitation, coordination, communication, and organization skills related to training by engaging in professional development and learning opportunities and actively seeking out knowledge that will enhance and grow the position.
12. Demonstrate a comprehensive understanding of the relevant Movement Operations Standard Operating Procedures (SOPs) technical systems. Demonstrate the ability to remain professional, impartial, and unbiased during all interactions with migrants and colleagues per the IOM Code of Conduct and instruction on the prevention of sexual exploitation and abuse (PSEA).
13. Perform other duties as may be assigned.

Required Qualifications and Experience

Education

- Completed University degree in Social Sciences, or a related field from an accredited academic institution with four years of work experience, **or**
- High school diploma with six years of relevant professional experience

Experience

- Demonstrated experience providing comprehensive training on complex topics to a wide range of cross-cultural audiences, and developing tailored learning materials, including presentations, workbooks, and other learning tools, is required.
- Experience facilitating training in a wide range of training contexts, including in-person, virtual, e-learning and other environments, is required.
- Experience developing training materials utilizing a variety of adult learning methodologies and materials is an advantage.
- Experience identifying, organizing, and carrying out other learning opportunities, including workshops, exchanges, and mentorship programs, is an advantage.
- Experience in the context of an IOM Movement Operations project is a distinct advantage.
- Experience training on humanitarian, social inclusion and protection topics, including age, gender, and diversity, is a distinct advantage.
- Experience with international humanitarian organizations, non-government, or government institutions/organization in a multi-cultural setting, is desired.

Skills

- Excellent public speaking, facilitation, and teaching skills.
- Comprehensive understanding of adult learning methodologies and a variety of approaches to training development and delivery.
- Attention to detail, ability to organize paperwork in a methodical way.
- Discreet, details and clients-oriented, patient and willingness to learn new things.
- The ability to work independently, solicit and receive feedback, and manage training activities.
- The ability to coordinate regionally and globally with general and professional staff.
- Proficient in Microsoft Office applications e.g., Word, Excel, PowerPoint, and Outlook.

Languages

- Fluency in English
- Working Knowledge of any other UN languages.

Required Competencies

The incumbent is expected to demonstrate the following values and competencies:

Values

- **Inclusion and respect for diversity** respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- **Integrity and transparency:** maintain high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- **Professionalism:** demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

Core Competencies – behavioral indicators *level 1*

- **Teamwork:** develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- **Delivering results;** produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- **Managing and sharing knowledge** continuously seeks to learn, share knowledge and innovate.
- **Accountability:** takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- **Communication:** encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring and motivational way.

How to apply:

In order for an application to be considered valid, IOM will only accept applications which should include a cover letter (not more than one page) and résumé highlighting the required education and experience.

Interested applicants may send their applications to hruganda@iom.int no later than **04th April 2023**. Reference Number and Position Title: **VN/UG/008/2023 – Senior Project Assistant (Compliance Training)** should be specified in the SUBJECT field.

Applications from qualified female candidates are especially encouraged.

Only short-listed candidates will be invited for an interview.

Posting period:

From 21st March 2023 to 04th April 2023